Head of Technology

The **Head of Technology** will lead the CIÉ's technology vision, strategy, and execution. This role is responsible for overseeing all aspects of technology in the shared service and will work closely with the CIO and senior leadership to ensure that technology investments deliver maximum value, drive business growth, and support the business objectives. The Shared Service delivers Group Programmes on behalf of the operating companies to offer value for money and savings from a group approach, and this role will be key in acting as an executive sponsor for relevant programmes

About CIÉ Group IT & T

Córas Iompair Éireann (CIÉ) is Ireland's largest public transport provider. The goal of the CIÉ Group **("the Group")** is to deliver attractive sustainable public transport services, which supports the continued growth of the Irish economy and social cohesion. The Group has the unique capacity to manage a cost-effective delivery of high-quality public transport solutions across Ireland. The Group works in collaboration with its shareholder, the Minister of Transport, and with the regulator, the National Transport Authority (NTA).

As the leading provider of public transport services in the State, the CIÉ Group is committed to provision of accessible services for all of its customers.

The role of the **Group IT & T department** is to provide the CIÉ Group with a solid IT foundation support and develop Group Systems, manage integration between systems and set the standards on IT policy and Governance.

Key Responsibilities:

Technology Strategy & Leadership:

➤ Partner with the CIO to develop and implement a forward-looking technology strategy aligned with the business goals.

➤ Collaborate with executive leadership to identify, evaluate, and prioritise technology investments that drive innovation and competitive advantage.

➤ Champion the adoption of emerging technologies and foster a culture of continuous improvement and transformation.

➤ Deputise for the CIO as required including representing the IT Shared Service at Boards, Committees and Steering and Governance Groups.

Technology Operations & Service Excellence:

➤ Partner with the Head of IT Shared Service to provide a technical oversight of technology operations, ensuring reliable, secure, and efficient delivery of services.

➤ Ensure that technology services meet or exceed agreed service levels and performance standards.

➤ Develop and present technology performance and risk reporting to stakeholders and Boards as needed.

Programme & Change Delivery:

➢ Support project and programme managers to ensure successful delivery of technology initiatives, on time and within budget.

➢ Oversee change management programmes, ensuring professional delivery, effective oversight, and transparent reporting.

➢ Act as executive sponsor for key technology programmes and projects.

Vendor & Financial Management:

➢ Manage strategic relationships with technology vendors and partners, ensuring value for money and alignment with business objectives.

➢ Develop and manage technology budgets and financial plans, ensuring cost-effective delivery of services and solutions.

Stakeholder Engagement:

➢ Build and maintain strong relationships with key stakeholders across the Group, ensuring technology solutions meet operational and strategic needs.

➢ Represent the technology function in executive meetings, providing updates on performance, innovation, and project progress.

Team Leadership & Talent Development:

➢ Lead, mentor, and develop the technology team, fostering a high-performance, collaborative, and innovative culture.

➢ Drive talent development and succession planning to ensure the IT Shared Service has the skills and capabilities needed for future success.

Performance, Risk & Compliance:

➢ Monitor and report on technology performance, identifying opportunities for improvement and innovation.

➢ Ensure compliance with company policies, security standards, and industry regulations.

➢ Proactively manage technology risks, including cybersecurity, data protection, and business continuity.

Qualifications and Experience:

Educational Background:

➢ Primary degree in Technology, IT, Computer Science, Engineering, or a related field; Master's degree or equivalent experience preferred.

Experience:

➢ 8+ years of experience in technology leadership roles, with a proven track record of managing large, cross-functional teams and delivering complex technology programmes.

➢ Experience in transformation, innovation, and technology strategy in a large or complex organisation.

Certifications:

➤ Relevant certifications such as PRINCE2, ITIL, or equivalent, with strong experience in technology management and delivery.

Key Competencies:

➤ Strategic vision and the ability to translate business goals into actionable technology strategies.
➤ Strong leadership and team development skills.
➤ Expertise in technology, strategy and project management.
➤ Excellent stakeholder management and communication skills.
➤ Proven ability to drive innovation, operational efficiency, and transformation.
➤ Strong financial and vendor management capabilities.
➤ Understanding of risk management, cybersecurity, and compliance.

Work Relationships:

➤ Reports to the CIO.
➤ Works closely with the Senior Leadership Team, CIO, and key business stakeholders (CIOs, CEOs, IT Managers).
➤ Collaborates with third-party vendors, partners, and contractors to deliver technology solutions and services.

To Apply

If you are interested in the role, please email a CV and supporting letter to: recruitment@cie.ie

Closing date for applications is Friday 17th October 2025

CIÉ is an equal opportunities employer, celebrating diversity and championing inclusivity.
If you require any reasonable accommodations to assist you in participating in the employee selection process, please simply let us know. We encourage all interested parties to apply.