



Job Specification

IT DR (Disaster Recovery) and BCM (Business Continuity Management) Lead

CIÉ Group IT&T (GITT) have a requirement for an IT DR and BCM Lead to join CIÉ's Cyber Security Team. The successful candidate will play a crucial role in planning, co-ordinating, testing and improving the DR and BCM plans in scope for CIÉ GITT.

The successful candidate will work with various Depts within the CIÉ Group, including the Operating Companies; Iarnród Éireann, Bus Éireann, Dublin Bus and CIÉ Tours to drive excellence in the disciplines of DR and BCM.

About CIÉ Group IT & T

CIÉ Group IT&T is responsible for providing IT and Telecoms services, to the CIÉ holding company and to each of its operating companies (Iarnród Éireann, Bus Éireann, Dublin Bus, CIÉ Tours) and their support units. The role of Group IT&T is to provide the CIÉ Group with a solid IT foundation, support and develop Group Systems, manage integration between systems, set the standards on IT policy and governance and lead information risk and security activity for the Group. Group IT&T services approximately 4,000 IT customers and 200 sites throughout Ireland and is one of the most geographically dispersed IT landscapes in the country.

CIÉ GITT operate both an enterprise level on-prem and cloud (Azure) based services. This includes IaaS, SaaS and PaaS. Hosted business applications include ERP & Ticketing services. Additionally, CIÉ and the Operating Companies utilise externally hosted services e.g. websites and payroll.

Responsibilities and Duties

- Manage enterprise level Disaster Recovery and Business Continuity for CIÉ GITT.
- Work with Business Owners within the Operating Companies to plan, test, report on and improve DR and BCM.
- Work with Managed Service Partners and other 3rd parties to plan, test and improve DR and BCM.
- Schedule, co-ordinate and report on DR and BCM activities that are under SLA between CIÉ GITT and the OPCOs.
- Create and maintain Business Impact Assessments (BIA) for CIÉ GITT
- Ensure that CIÉ GITT BIAs, BCPs, RIAs and other BCM documents and tooling are maintained and up to date.
- Own Lessons learned actions and improvement plans for CIÉ GITT DR and BCM activities.
- Assesses the potential impact of risks on critical business processes and functions.
- Work closely with the IT Risk Manager to promote risk awareness and to prioritise the remediation of critical risks relating to DR/BCM.
- Carry out contracted Tests with CIÉ 3rd parties (Vendor Management).
- Plan, co-ordinate, execute and report on DR Tests within CIÉ GITT CIÉ Holding Company.



- Plan, co-ordinate, execute and report on DR Tests for CIÉ Group Cloud platforms and Applications.
- Ensure Business Continuity Plans are in place, up to date, reviewed, tested, and reported.
- Project Manage enterprise level CIÉ Group DR and BCM tests.
- Play an active role during major incidents where DR and BCM are required.
- Collaborate with business leaders to strike a balance between DR and BCM requirements and the need for business agility, innovation, and growth.
- Represent GITT on any cross OPCO DR and BCM activities.
- Perform DR and BCM reviews for new Projects or Products.
- Provides subject matter expertise to Contract Managers, Business Unit Managers, and third-party relationship managers for DR and BCM matters.
- IT DR and BCM training and support.
- Staying up to date with IT Risks trends and compliance.
- Staying up to date with the latest DR and BCM compliance requirements (e.g. NIS2).

Work Relationships

Reporting to the IT Risk Manager.

- Internal: Constituent sections of the Technology & Security Services team including Technology Development, Managed Services, Service Delivery, Security Architecture.
- Internal: Project Management Office.
- Within Operating Companies: IT Managers, Risk Managers, CIO, ISO, DR and BCM co-ordinators.
- External: Third-party Suppliers & Vendors.

Experience and Competencies

- 2+ years of experience in a specialized DR and BCM role.
- 5+ years of general experience in IT roles.
- Previous experience of enterprise level (ie. Data Centre Failover) DR testing.
- Understanding of cloud computing technologies (IaaS, PaaS, SaaS).
- Knowledge of security frameworks (ISO 27001, NIST2, CIS Controls).
- Proven hands-on experience with developing and implementing enterprise DR and BCM.
- Knowledge of the Microsoft Office 365 platform and Azure.

Qualifications and Certifications

- Relevant third-level degree or equivalent experience.
- Professional certifications e.g. CRISC, CISM

To Apply

If you are interested in the role, please email a CV and supporting letter to:

recruitment@cie.ie

Closing date for applications is Friday 15th February 2025