



Job Specification

Solution Developer

CIÉ are looking for an experienced Solution Developer with excellent technical knowledge of Microsoft O365 Platform, SharePoint, Microsoft cloud solutions and related technologies (e.g., Power apps, Flow, MS Teams, OneDrive, MS Exchange, etc.). The successful candidate will be required to apply their knowledge and experience to each internal CIÉ customer through proactive and preventative work efforts including solution design, technical implementation, and customer support. This role requires the ability to acknowledge opportunities and solve real world customer business problems.

This individual will serve as the Subject Matter Expert (SME) providing technical administration, development, implementation, support, and maintenance of these enterprise service offerings. ITIL certification is desirable.

About CIÉ Group IT & T

CIÉ Group IT&T is responsible for providing IT and Telecoms services, to the CIÉ holding company and to each of its operating companies (Iarnród Éireann, Bus Éireann, Dublin Bus, CIÉ Tours) and their support units. The role of Group IT&T is to provide the CIÉ Group with a solid IT foundation, support and develop Group Systems, manage integration between systems, set the standards on IT policy and governance and lead information risk activity for the Group. Group IT&T services approximately 4,000 IT customers and 200 sites throughout Ireland and is one of the most geographically dispersed IT landscapes in the country.

Key Responsibilities

- Lead and guide our customers to effectively use SharePoint Online and the Power Platform with best practices and methodologies.
- Work to understand client requirements to design and deliver solutions based on the Power Platform.
- Run client discovery workshops, requirements gathering and documentation.
- Develop solution design and architecture for solutions.
- Consult/Develop/Support – covering all aspects, product support, development, demonstrations, analysis, implementation, and training of end users.
- Documentation of solutions (e.g .design, test scripts, configurations, operations, set up, user documentation etc.).

Qualifications and Experience

- Minimum of 5 years experience as a developer working with Microsoft Technologies
- Minimum of 3 years: SharePoint Online (Architect, Designer, Administrator).
- Minimum of 3 years: Microsoft Power Platform (Power Apps, Power Automate).
- Experience in ASP.NET and C# required & associated frameworks such as MVC an advantage
- Experience of integrating multiple systems in a complex environment.

- The candidate must have relevant Microsoft Professional Certifications.
- Must have a good understanding of Azure and O365 architecture.
- Strong technical background. Knowledge of infrastructure, databases, active directory, networking, and Windows server.
- Experience with SharePoint Framework (SPFx) an advantage.
- Experience in Microsoft SQL an advantage.
- Experience in MS Dynamics an advantage.
- Must have a good understanding of development methodologies e.g. SCRUM, Agile
- Experience in Azure, Azure DevOps an advantage.
- Experience with Transact SQL, and JavaScript an advantage.
- Experience in frontend technologies including Javascript, & associated frameworks such as KnockoutJS and Angular JS an advantage
- Experience working in a commercial setting an advantage
- Must have strong excellent verbal and written communication skills including proven ability to communicate technical challenges and solutions clearly and concisely to non-technical customers and other team members, be self-starting and self-motivating etc.
- Must have strong problem solving and troubleshooting skills with the ability to work out issues on their own
- ITIL certification desirable.

Please send an application letter and curriculum vitae to recruitment@cie.ie by close of business on Friday March 10th.